

First & Last Name:

Address:

Your Invoice Number:

E-mail:

Date:

Signature:

We kindly ask you to indicate the reason for the return of goods.

- YOU SENT ME A WRONG PRODUCT
- THE DELIVERED PRODUCT IS DAMAGED
- I DO NOT LIKE THE RECEIVED PRODUCT
- THE PRODUCT DOES NOT FIT ME
- OTHER:

Please indicate whether you would like a

- REFUND
- REPLACEMENT
- AN ALTERNATIVE GIFT

RETURNS

The consumer has the right to claim a withdraw from the contract without being asked to state the reason for this decision. However it must be done within 8 days of receipt of the goods, with an email to the companies contact address [bili.camu\(at\)gmail.com](mailto:bili.camu(at)gmail.com)

The only cost incurred by the consumer in relation to the cancellation of the contract is the cost of returning the product. Goods must be returned to the seller within 8 days (postmark date) after the notice of withdrawal from the contract(purchase). The Store shall be informed in advance about the way of the goods returning. Cash on Delivery shipments are not accepted.

Received goods must be returned undamaged and in the same amount, unless the goods are destroyed, corrupted, lost or reduced in quantity without the customer's fault. Refund of payment will be made as soon as possible but no later than 15 days after the receipt of the returned goods.

RETURN YOUR GOODS TO THE FOLLOWING ADDRESS:

UMETNIŠKO USTVARJANJE, KATJA PÁL S.P.
for Bili Camu.
GOZDNA ULICA 40 - GORNJI LAKOŠ
9220 LENDAVA, SLOVENIA

DO NOT FORGET!

A copy of the original invoice, together with the fully completed FORM FOR RETURNING OF THE GOODS must be enclosed while returning the garment.